

Loss Protection (“Deposit Shield”) Promotion

Terms and Conditions

UEXO LLC

1. The Promotion and the Organiser

1.1 These terms and conditions (the “Terms”) govern the “Loss Protection / Deposit Shield” promotion (the “Promotion”) offered by UEXO LLC, incorporated and registered in Saint Vincent and the Grenadines under the Limited Liability Companies Act, with Formation No. 3574 LLC 2024. Its registered office address is Euro House, Richmond Hill Road, Kingstown, Saint Vincent and the Grenadines.

1.2 The Promotion is an ongoing offer to the Company’s retail clients and remains available until amended, suspended or withdrawn by the Company under clause 7.2.

1.3 By enrolling in the Promotion, the client (the “Client”) agrees to these Terms, the Company’s Client Agreement and the Company’s other applicable legal documents. If there is any conflict, the Client Agreement prevails.

1.4 The Promotion is a marketing incentive. It is not insurance or a guarantee against trading losses, and it does not reduce the risks of leveraged trading.

2. Eligibility

2.1 Participation is open to new and existing retail clients of the Company who:

- (a) hold, or open, a Standard live trading account with the Company;
- (b) have completed the Company’s onboarding, identity verification and due diligence requirements to the Company’s satisfaction; and
- (c) request enrolment in the Promotion through their Account Manager and receive the Company’s confirmation of enrolment.

2.2 The Promotion is not available in jurisdictions where the Company does not lawfully offer its services or which are on the Company’s restricted list.

2.3 Each Client may enroll one Standard trading account only (the “Enrolled Account”). Multiple accounts, third-party accounts and nominee arrangements are not allowed.

3. How the Promotion Works

3.1 If a Loss Event (clause 5) occurs on the Enrolled Account, the Client may request a Protection Credit from Customer Support under clause 5.3. The Protection Credit is not applied automatically.

3.2 Once the request is verified and approved, the Company credits the Protection Credit to the Enrolled Account.

3.3 For the purpose of determining the Protection Credit, each period between enrolment or a Loss Event and the next Loss Event constitutes a separate protection period.

3.4 During each protection period, the first deposit successfully credited to the Enrolled Account after enrolment or after the preceding Loss Event will be designated as the “Protected Deposit”.

3.5 Only the Protected Deposit for the applicable protection period is eligible for protection. Any subsequent deposits made to the Enrolled Account during the same protection period, will not increase, replace or otherwise affect the Protected Deposit.

3.6 The Protected Deposit remains the applicable protected amount for that protection period, subject to any reduction resulting from withdrawals under clause 4.5. Trading profits and trading losses do not otherwise alter the Protected Deposit.

3.7 Following a Loss Event, the protection period ends and a new protection period begins. The first deposit successfully credited to the Enrolled Account after that Loss Event will become the Protected Deposit for the new protection period.

4. Protection Credit Amount and Protected Deposit

4.1 The Protection Credit is 25% of the Protected Deposit applicable to the Loss Event.

4.2 The total of all Protection Credits paid to a Client is capped at USD 10,000 over the lifetime of the Client’s relationship with the Company. Once the cap is reached, no further Protection Credits are payable.

4.3 The “Protected Deposit” means the first deposit successfully credited to the Enrolled Account after enrolment or, following a Loss Event, the first deposit successfully credited to the Enrolled Account after that Loss Event.

4.4 Once a Protected Deposit has been established for a protection period, subsequent deposits made during that protection period do not qualify for additional protection and do not increase the Protected Deposit.

4.5 Withdrawals made from the Enrolled Account after a Protected Deposit has been established may reduce the Protected Deposit. Withdrawals shall first be treated as being made against trading profits generated after the Protected Deposit was credited. To the extent a withdrawal exceeds such available trading profits, the excess amount shall reduce the Protected Deposit.

4.6 Trading profits and trading losses do not, by themselves, alter the amount of the Protected Deposit.

4.7 Internal transfers between accounts, promotional credits (including any Protection Credit), bonuses and adjustments do not count as a Protected Deposit.

5. Loss Event and Claims

5.1 A “Loss Event” occurs where, after enrolment, realized trading losses reduce the equity of the Enrolled Account to zero (or below the minimum needed to open a new position) and no positions remain open.

5.2 Partial losses are not covered. Each Loss Event may give rise to one Protection Credit, subject to the Protected Deposit applicable to that Loss Event and the lifetime cap in clause 4.2.

5.3 Requests must be made to Customer Support at support.intl@uexo.com within 7 calendar days of the Loss Event. Requests received after this period will not be accepted.

5.4 The Company will verify the Protected Deposit, the occurrence of the Loss Event and the circumstances of the loss and, if the request is approved, apply the Protection Credit within 5 business days.

6. The Protection Credit

6.1 The Protection Credit is applied in account’s Base currency to the Enrolled Account as a withdrawable balance.

6.2 Once applied to the Client’s account, the Protection Credit is not subject to any further conditions. The Client is free to withdraw it or to use it for trading.

6.3 Losses of the Protection Credit itself are not covered and do not give rise to a further Protection Credit.

6.4 The Protection Credit is personal to the Client and cannot be transferred or assigned to any other person or account.

7. General Conditions

7.1 The Company may decline enrolment, withhold, cancel or reverse a Protection Credit, and exclude a Client from the Promotion where it reasonably suspects abuse of the Promotion. This includes the use of multiple or linked accounts, coordinated trading or hedging across accounts (with the Company or elsewhere), arbitrage of pricing or bonus errors, trading without genuine market exposure, and any breach of these Terms or the Client Agreement.

7.2 The Company may amend, suspend or terminate the Promotion at any time, with immediate effect where required for legal or regulatory reasons and otherwise on reasonable notice on the Company's website. Claims already approved are not affected.

7.3 The Company's determinations under the Promotion, including eligibility, determination of the Protected Deposit and claim approval, are final.

7.4 The Client is responsible for any taxes, duties or charges arising from participation.

7.5 Personal data is processed in accordance with the Company's Privacy Policy.

7.6 Any dispute is subject to the dispute-resolution provisions of the Client Agreement.

7.7 If any provision of these Terms is held invalid or unenforceable, the remaining provisions continue in full force and effect.

7.8 The Promotion cannot be combined with any other bonus, credit or promotion offered by the Company on the Enrolled Account, unless the Company agrees otherwise in writing.

8. Risk Warning

CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. You should consider whether you understand how CFDs work and whether you can afford to take the high risk of losing your money. The Protection Credit does not remove or reduce the risks of leveraged trading, and losses are not limited to any credit provided.